

**TOWN AND PARISH COUNCIL SURVEY 2020**

**Please select one answer for each question, unless asked to do otherwise.**

**Please ensure only one questionnaire is completed and returned for your individual town/ parish council**

|  |
| --- |
| **LOCAL POLICING** |
| 1 | In the Council’s opinion, how good a job do you think the police are doing in your town / parish? |
|  |
|  | Excellent |  | Good |  | Fair |  | Poor |  | Very poor |  | Don’t know |
|  |
| 2 | In the Council’s opinion, how would you rate the visibility of police in your town / parish? |
|  |
|  | Excellent |  | Good |  | Fair |  | Poor |  | Very poor |  | Don’t know |
|  |
| How much does the Council agree or disagree with the following statements: |
|  |
| 3 | The police work well with the Council to identify and address local crime and disorder issues |
|  |
|  | Strongly agree |  | Tend to agree |  | Neither agree nor disagree |
|  |
|  | Tend to disagree |  | Strongly disagree |  | Don’t know |
|  |
| 4 | The Council has confidence in the police to resolve crime and disorder issues raised within the local community |
|  |
|  | Strongly agree |  | Tend to agree |  | Neither agree nor disagree |
|  |
|  | Tend to disagree |  | Strongly disagree |  | Don’t know |
|  |
| 5. | On average, how often does the Council contact the police to raise concerns about crime or incidents? |
|  |
|  | Weekly |  | Monthly |  | Every 2 – 6 months |
|  |
|  | Once a year |  | Never |  | Don’t know |
|  |  |
| 6 | Overall, how would you rate the police response to crime and disorder issues or incidentsRaised by the Council? |
|  |
|  | Excellent |  | Good |  | Fair |  | Poor |  | Very poor |  | Don’t know / NA |
|  |
|  |
|  |
|  |
| **CONTACT AND ENGAGEMENT**  |
| 7 | In the Council’s opinion, how easy and convenient is it to access your local policing teams? (This may be in any form – face to face, email, telephone etc) |
|  |
|  | Very easy |  | Fairly easy |  | Fairly difficult |
|  |
|  | Very difficult |  | Don’t know / N/A |  |  |
|  |
| 8 | In the Council’s opinion, how easy and convenient is it to access relevant information for the local community from the police? |
|  |
|  | Very easy |  | Fairly easy |  | Fairly difficult |
|  |
|  | Very difficult |  | Don’t know / N/A |  |  |
|  |  |
| 9 | In the Council’s opinion how would you rate the level of contact you have with the police? |
|  |
|  | Excellent |  | Good |  | Fair |  | Poor |  | Very poor |  | Don’t know / NA |
|  |  |
| 10 | How does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes) |
| *Please tick all that apply* |
|  | Phone (land line) |  | Phone (mobile) |  | Email |
|  |
|  | Letter |  | Social media |  | In person (at a police station etc) |
|  |  |  |  |  |  |
|  | Website |  | Other |  | Don’t contact the police |
|  |  |
| 11 | How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events etc? (not including reporting crimes) |
|  |
|  | Weekly |  | Monthly |  | Every 2 – 6 months |
|  |
|  | Once a year |  | Never |  | Don’t know |
|  |  |
| 12 | How would the Council rate the police response to requests for information / meetings etc? |
|  |
|  | Excellent |  | Good |  | Fair |  | Poor |  | Very Poor |  | Don’t know / N/A |
|  |
| 13 | How often do the police attend Council meetings or other community events in your town or parish area |
|  |
|  | Weekly |  | Monthly |  | Every 2 – 6 months |
|  |
|  | Once a year |  | Never |  | Don’t know / not invited |
|  |
| 14 | How often do the police proactively contact the Council to raise awareness of local issues, share information etc? |
|  |
|  | Weekly |  | Monthly |  | Every 2 – 6 months |
|  |
|  | Once a year |  | Never |  | Don’t know |
|  |  |
| 15 | Does the Council know the members of the police’s local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs. |
|  |
|  | Very familiar |  | Somewhat familiar |  | Not well known |
|  |
|  | Totally unknown |  | N/A |  |  |
| **CRIME AND ANTI SOCIAL BEHAVIOUR ISSUES** |
| 16 | In the Councils opinion how much of a problem, if at all, would you say that crime and anti-social behaviour is in your town / parish council area? |
|  |
|  | Not a problem at all |  | Not a very big problem |  | Fairly big problem |
|  |
|  | Very big problem |  | Don’t know |
|  |
| 17 | Which if any of the following issues would the Council say are currently a problem to people in the town / parish area? |
| ***Please tick one box in each row*** |
|  | Not a problem at all | Not a very big problem | Fairly big problem | Very big problem | Don’t know |
|  |
| Domestic burglary |  |  |  |  |  |  |  |  |  |  |
|  |
| Violent crime |  |  |  |  |  |  |  |  |  |  |
|  |
| Anti-social behaviour |  |  |  |  |  |  |  |  |  |  |
|  |
| Online crime |  |  |  |  |  |  |  |  |  |  |
|  |
| Vehicle crime |  |  |  |  |  |  |  |  |  |  |
|  |
| Criminal damage / vandalism |  |  |  |  |  |  |  |  |  |  |
|  |
| Crimes against businesses |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Rural crime |  |  |  |  |  |  |  |  |  |  |
|  |
| Offences of a sexual nature |  |  |  |  |  |  |  |  |  |  |
|  |
| Crimes committed against people due to their  |  |  |  |  |  |  |  |  |  |  |
| gender, age, race, ethnicity religion, disabilityor sexuality |
|  |
| Road safety  |  |  |  |  |  |  |  |  |  |  |
|  |
| Other (please specify in the box below)  |  |  |  |  |  |  |  |  |  |  |
|  |
| Other: |
|  |
| **ABOUT YOUR COUNCIL** |
|  |
| 18 | What is the name of your council (or councils if it is a combined parish council group)? |
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|  |
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|  |
|  |
| 19 | Please confirm which Borough / District / City / Unitary area your council is in |
|  |
|  | Herefordshire |  | Shropshire |  | Telford & Wrekin |
|  |
|  | Redditch |  | Wyre Forest |  | Worcester City |
|  |  |  |  |  |  |
|  | Malvern Hills |  | Wychavon |  | Bromsgrove |
|  |  |  |  |  |  |
| 20 | Approximately how many people live in your town / parish area? |
|  |
|  | Less than 500 |  | 501 - 1000 |  | 1001 - 5000 |
|  |
|  | 5001 – 10,000 |  | Over 10,000 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

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| --- | --- |
| 21 | Please provide an appropriate, current email address the Commissioner or his staff may use to contact the Council when necessary. Your email will be stored in secure web-based systems. It would not be shared more widely with other third parties. |
|  | Yes |  | No | Would you like to receive the PCC’s monthly newsletter to this email address? |

Thank you for taking the time to complete our survey. The survey results will be available to view online at [www.westmercia-pcc.gov.uk](http://www.westmercia-pcc.gov.uk)

EMAIL RETURNS: If you have chosen to complete a word version of the survey, email your completed survey to: opcc@westmercia.pnn.police.uk

POSTAL RETURNS: If you have chosen to print a copy of this survey to complete and return via Royal Mail (instead of completing online / emailing), post your completed survey to: John Campion, Police and Crime Commissioner, OPCC, West Mercia Police HQ, Worcester, WR3 8SP