

**TOWN AND PARISH COUNCIL SURVEY 2020**

**Please select one answer for each question, unless asked to do otherwise.**

**Please ensure only one questionnaire is completed and returned for your individual town/ parish council**

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| **LOCAL POLICING** | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | | In the Council’s opinion, how good a job do you think the police are doing in your town / parish? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Excellent | |  | Good |  | Fair |  | | Poor | | |  | | Very poor | | | |  | | Don’t know | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | | In the Council’s opinion, how would you rate the visibility of police in your town / parish? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Excellent | |  | Good |  | Fair |  | | Poor | | |  | | Very poor | | | |  | | Don’t know | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| How much does the Council agree or disagree with the following statements: | | | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | | The police work well with the Council to identify and address local crime and disorder issues | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Strongly agree | | | |  | Tend to agree | | | | | |  | | | Neither agree nor disagree | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Tend to disagree | | | |  | Strongly disagree | | | | | |  | | | Don’t know | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| 4 | | The Council has confidence in the police to resolve crime and disorder issues raised within the local community | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Strongly agree | | | |  | Tend to agree | | | | | |  | | | Neither agree nor disagree | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Tend to disagree | | | |  | Strongly disagree | | | | | |  | | | Don’t know | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| 5. | | On average, how often does the Council contact the police to raise concerns about crime or incidents? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Weekly | | | |  | Monthly | | | | | |  | | | Every 2 – 6 months | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Once a year | | | |  | Never | | | | | |  | | | Don’t know | | | | | | | | |
|  | |  | | | | | | | | | | | | | | | | | | | | | |
| 6 | | Overall, how would you rate the police response to crime and disorder issues or incidents  Raised by the Council? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Excellent | |  | Good |  | Fair |  | | Poor | | |  | | Very poor | | | |  | | Don’t know / NA | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
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| **CONTACT AND ENGAGEMENT** | | | | | | | | | | | | | | | | | | | | | | | |
| 7 | | In the Council’s opinion, how easy and convenient is it to access your local policing teams? (This may be in any form – face to face, email, telephone etc) | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Very easy | | | |  | Fairly easy | | | | | |  | | | Fairly difficult | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Very difficult | | | |  | Don’t know / N/A | | | | | |  | | |  | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| 8 | | In the Council’s opinion, how easy and convenient is it to access relevant information for the local community from the police? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Very easy | | | |  | Fairly easy | | | | | |  | | | Fairly difficult | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Very difficult | | | |  | Don’t know / N/A | | | | | |  | | |  | | | | | | | | |
|  | |  | | | | | | | | | | | | | | | | | | | | | |
| 9 | | In the Council’s opinion how would you rate the level of contact you have with the police? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Excellent | |  | Good |  | Fair |  | | Poor | | |  | | Very poor | | | |  | | Don’t know / NA | | | |
|  | |  | | | | | | | | | | | | | | | | | | | | | |
| 10 | | How does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes) | | | | | | | | | | | | | | | | | | | | | |
| *Please tick all that apply* | | | | | | | | | | | | | | | | | | | | | | | |
|  | Phone (land line) | | | |  | Phone (mobile) | | | | | |  | | | Email | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Letter | | | |  | Social media | | | | | |  | | | In person (at a police station etc) | | | | | | | | |
|  |  | | | |  |  | | | | | |  | | |  | | | | | | | | |
|  | Website | | | |  | Other | | | | | |  | | | Don’t contact the police | | | | | | | | |
|  | |  | | | | | | | | | | | | | | | | | | | | | |
| 11 | | How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events etc? (not including reporting crimes) | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Weekly | | | |  | Monthly | | | | | |  | | | Every 2 – 6 months | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Once a year | | | |  | Never | | | | | |  | | | Don’t know | | | | | | | | |
|  | |  | | | | | | | | | | | | | | | | | | | | | |
| 12 | | How would the Council rate the police response to requests for information / meetings etc? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Excellent | |  | Good |  | Fair |  | | Poor | | |  | | Very Poor | | | |  | | Don’t know / N/A | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| 13 | | How often do the police attend Council meetings or other community events in your town or parish area | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Weekly | | | |  | Monthly | | | | | |  | | | Every 2 – 6 months | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Once a year | | | |  | Never | | | | | |  | | | Don’t know / not invited | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| 14 | | How often do the police proactively contact the Council to raise awareness of local issues, share information etc? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Weekly | | | |  | Monthly | | | | | |  | | | Every 2 – 6 months | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Once a year | | | |  | Never | | | | | |  | | | Don’t know | | | | | | | | |
|  | |  | | | | | | | | | | | | | | | | | | | | | |
| 15 | | Does the Council know the members of the police’s local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs. | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Very familiar | | | |  | Somewhat familiar | | | | | |  | | | Not well known | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Totally unknown | | | |  | N/A | | | | | |  | | |  | | | | | | | | |
| **CRIME AND ANTI SOCIAL BEHAVIOUR ISSUES** | | | | | | | | | | | | | | | | | | | | | | | |
| 16 | | In the Councils opinion how much of a problem, if at all, would you say that crime and anti-social behaviour is in your town / parish council area? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Not a problem at all | | | |  | Not a very big problem | | | | | |  | | | Fairly big problem | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Very big problem | | | |  | Don’t know | | | | | | | | | | | | | | | | | |
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| 17 | | Which if any of the following issues would the Council say are currently a problem to people in the town / parish area? | | | | | | | | | | | | | | | | | | | | | |
| ***Please tick one box in each row*** | | | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | Not a problem at all | | | Not a very big problem | | | | | Fairly big problem | | | Very big problem | | | Don’t know | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Domestic burglary | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Violent crime | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Anti-social behaviour | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Online crime | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Vehicle crime | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Criminal damage / vandalism | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Crimes against businesses | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
| Rural crime | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Offences of a sexual nature | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Crimes committed against people due to their | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
| gender, age, race, ethnicity religion, disability  or sexuality | | | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Road safety | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Other (please specify in the box below) | | | | | | | |  | |  |  | |  | | |  |  | |  | |  |  |  |
|  | | | | | | | | | | | | | | | | | | | | | | | |
| Other: | | | | | | | | | | | | | | | | | | | | | | | |
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| **ABOUT YOUR COUNCIL** | | | | | | | | | | | | | | | | | | | | | | | |
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| 18 | | What is the name of your council (or councils if it is a combined parish council group)? | | | | | | | | | | | | | | | | | | | | | |
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| 19 | | Please confirm which Borough / District / City / Unitary area your council is in | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Herefordshire | | | |  | Shropshire | | | | | |  | | | Telford & Wrekin | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Redditch | | | |  | Wyre Forest | | | | | |  | | | Worcester City | | | | | | | | |
|  |  | | | |  |  | | | | | |  | | |  | | | | | | | | |
|  | Malvern Hills | | | |  | Wychavon | | | | | |  | | | Bromsgrove | | | | | | | | |
|  | | | | | | | |  | | |  | | | | |  | | |  | | |  | |
| 20 | | Approximately how many people live in your town / parish area? | | | | | | | | | | | | | | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | Less than 500 | | | |  | 501 - 1000 | | | | | |  | | | 1001 - 5000 | | | | | | | | |
|  | | | | | | | | | | | | | | | | | | | | | | | |
|  | 5001 – 10,000 | | | |  | Over 10,000 | | | | | | | | | | | | | | | | | |
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| 21 | | Please provide an appropriate, current email address the Commissioner or his staff may use to contact the Council when necessary. Your email will be stored in secure web-based systems. It would not be shared more widely with other third parties. | | | | |
|  | Yes | |  | No | Would you like to receive the PCC’s monthly newsletter to this email address? |

Thank you for taking the time to complete our survey. The survey results will be available to view online at [www.westmercia-pcc.gov.uk](http://www.westmercia-pcc.gov.uk)

EMAIL RETURNS: If you have chosen to complete a word version of the survey, email your completed survey to: opcc@westmercia.pnn.police.uk

POSTAL RETURNS: If you have chosen to print a copy of this survey to complete and return via Royal Mail (instead of completing online / emailing), post your completed survey to: John Campion, Police and Crime Commissioner, OPCC, West Mercia Police HQ, Worcester, WR3 8SP